**5-3 Journal: Developer**

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Change is happening all around us, and nothing stays the same. Things often become obsolete within a short amount of time. With technology constantly changing, using Agile is ideal since developers usually work in short sprints to produce a workable product. Agile is one of the most flexible methods for team programming. Three things that make Agile possible are a culture of learning and experimentation, funding based on business outcomes rather than outputs or projects, and customer-centric work processes (Brower, 2024). These things breed flexibility by allowing developers to try new things within a program without fear of failure, having the funding to function, ensuring that the end goal is reached even if there are failures, and focusing on what the customer wants. Encouraging failure will lead to more success than failures overall, and the customer does not often care about the journey, just the result.

Ensuring that a developer has the correct information is extremely important to create the customer's desired result. As such, there needs to be clear communication between the Product Owner/Tester and the development team. Requesting open communication is essential for the Developers to ask clarifying questions and questioning the expectations of your Project Owner helps focus where your attention needs to be placed ((Rogelberg et al., 2023). Another thing to request is any guidance or input that might be needed on a project, as this is a part of clear communication and an extension of asking for clarification or expectations.

Open communication is essential for getting the response to move forward, but it is not always easy. Sometimes, developers must be the first to open communication. This can be as simple as sending a message on the company communication messaging system, or it could be a scheduled meeting. Daily Scrums that the Product Owner might attend or set up a one-on-one Zoom call are some ways a meeting could be set up.

Email

Good day, Christy and Brain,

The team and I were hoping to get some clarification on the new direction of the SNHU Travel Website. We know that the customer would like a new emphasis on providing their customers with premier wellness resorts. However, will this be the only vacation type we will offer the customers, or will other options be available? Will the customer be able to change and adjust the options to exclude these trips? Will the results be populated randomly or ordered if the customer does not specify vacation type? Brian, if you could respond with your input on this, we need to know the specifications of the aspects the algorithm will search for.

Thank you for your time and collaboration in furthering the project.

Best Regards,

Emerald Tresch | Scrum Team Developer

References

Brower, T., Dr (2020, September 29). *For Agile Success Flexibility Matters Most: Here’s How To Achieve It*. Forbes. Retrieved August 4, 2024, from <https://www.forbes.com/sites/tracybrower/2020/09/28/for-agile-success-flexibility-matters-most-heres-how-to-achieve-it/>

Rogelberg, S. G., Kreamer, L., & Meredith, C. (2023, June 23). *28 Questions to Ask Your Boss in Your One-on-Ones*. Hazard Business Review. Retrieved August 4, 2024, from <https://hbr.org/2023/06/28-questions-to-ask-your-boss-in-your-one-on-ones>